



50<sup>YEARS | 1970-2020</sup>  
contacta 




my  
hailo 

Enable disabled motorists to discreetly, wirelessly and easily  
hail for help from staff when at the petrol pump



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**Note:** Contacta has a policy of continuous product development. Therefore, small specification changes may not be reflected in this catalogue. Images, labels, packaging, accessories and product colours are subject to change without notice.

With an estimated **1.9 million licensed disabled drivers** in the UK and around **400,000 adapted vehicles**,\* how can petrol stations provide the assistance they need?

Disabled motorists must attract attention at the pump when they need to refuel, which can be a **frustrating experience** if a solution is not provided.

## MyHailo is the easy and dignified way to hail for help

MyHailo is an assistive system installed in petrol stations, enabling disabled drivers to wirelessly, discreetly and easily hail for help from their car when at the pump.



### A system which couldn't be easier to use

Drivers simply pull up to the pump and press the button on their MyHailo Key Fob, alerting staff that they are waiting.

A Beacon's bright red LEDs lets the driver know that their hail has been sent to staff, and then changes to green once the hail has been acknowledged.

The driver is informed that help is on the way - easily, quickly, discreetly and fairly.

\*Disability in the United Kingdom, 2016 Facts and Figures

## What's in a MyHailo system?

The MyHailo system consists of a driver's **Key Fob**, a signal-receiving **Beacon**, and either a **Mains Powered Staff Pack** or a set of two **Portable Staff Packs** for alerting staff of hails for help. Petrol stations may also have a **Pump Button** installed for drivers who have forgotten their Key Fobs.

All systems are pre-programmed and easy to install and maintain, with water resistant, hard-wearing components.

### Customers instantly find stations with MyHailo

The MyHailo website ([www.myhailo.co.uk](http://www.myhailo.co.uk)) has an interactive map to help users locate their nearest MyHailo accessible petrol stations.

The interactive map already contains hundreds of stations across the UK, and is updated regularly with new installs.

## Trusted and endorsed

MyHailo is endorsed by DMUK ([www.disabledmotoring.org](http://www.disabledmotoring.org)) as an effective way for drivers to discreetly communicate that they require assistance.



# Find out the benefits of a MyHailo system

## Benefits for businesses

- Customer loyalty
- Increased footfall
- Reputation and image
- Revenue

## Benefits for customers

- Simple to use
- Greater flexibility when planning journeys
- Discrete and reliable
- Improved independence
- Increased quality of life



# MyHailo Manned Petrol Station Kit with Mains-Powered Staff Pack

Our MyHailo system allows customers to easily hail for help when refuelling at a petrol station. The system operates via reliable wireless technology, with adjustable transmitting area coverage to suit individual site requirements.

Customers use their MyHailo Key Fobs to hail for help while remaining in their vehicle. Staff then use the Staff Pack to give visual acknowledgement that assistance will arrive soon.

## Applications:

For use in petrol stations where customers require assistance refuelling.

## Optional Extra:

- Repeater (see page 10)

## What's Included:

- Beacon (see page 8)
- Mains Powered Staff Pack (see page 9)
- Pump Signage #1 x16
- Beacon Signage #2 x2
- Key Fob (see page 8)

## Physical Data (Boxed):

Dimensions	Height – 135mm (5.31") Width – 500mm (19.68") Depth – 260mm (10.23")
Weight	2.4kg (5.29lbs)

## Product Code:

MyHailo Petrol Station Kit with Mains-Powered Staff Packs	PP-K601-00
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# MyHailo Unmanned Petrol Station Kit with Portable Staff Packs

Our MyHailo system allows customers to easily hail for help when refuelling at a petrol station. The system operates via reliable wireless technology, with adjustable transmitting area coverage to suit individual site requirements.

Customers use their MyHailo Key Fobs to hail for help while remaining in their vehicle. Staff then use the portable Staff Packs to give visual acknowledgement that assistance will arrive soon.

**Applications:**

For use in petrol stations where customers require assistance refuelling.

**Optional Extra:**

- Repeater (see page 10)

**What's Included:**

- Beacon (see page 8)
- Portable Staff Pack x2 (see page 9)
- Pump Signage #1 x16
- Beacon Signage #2 x2
- Key Fob (see page 8)

**Physical Data (Boxed):**

Dimensions	Height – 135mm (5.31") Width – 500mm (19.68") Depth – 260mm (10.23")
Weight	2.4kg (5.29lbs)

**Product Code:**

MyHailo Petrol Station Kit with Battery-Powered Staff Packs	PP-K602-00
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# Key Fob

The MyHailo Key Fob is used by customers to hail for help and activate the MyHailo Beacon at any petrol station where MyHailo has been installed.

As it is both small and lightweight, customers keep it accessible for when they require help at a petrol pump.



## Physical Data:

Dimensions	Height – 55mm (2.16") Width – 25mm (0.98") Length – 5mm (0.19")
Weight	40g (0.08lbs)
Construction	ABS Plastic
Finish	Black Fine Texture

## Technical Data:

Operating Voltage	3.0V (1 X Coin cell)
Battery Chemistry	Lithium
Communication Protocol	RF 433Mhz

## Product Code:

MyHailo Key Fob	PP-KF-01
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# Beacon

The MyHailo Beacon allows customers to receive acknowledgements that help is on the way.

Installed outside of petrol stations for visibility, it turns red when a hail for help has been sent by a customer and green once staff have acknowledged the request.



## Physical Data:

Dimensions	Height – 40mm (1.57") Width – 125mm (4.92") Length – 195mm (7.67")
Weight	560g (1.23lbs)
Construction	ABS Plastic
Finish	Black Fine Texture

## Technical Data:

Operating Voltage	3.6V (3 X C Size Custom Pack)
Battery Chemistry	Lithium Thionyl Chloride
Communication Protocol	RF 433Mhz
Display	LED Indicators

## Product Code:

MyHailo Beacon	PP-MU-00
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# Portable Staff Pack

The MyHailo Portable Staff Pack notifies staff of a hail for help by both beeping and flashing red. When not in use, the packs are simply stored in a charging cradle which is fixed in an easily accessible position.



## Physical Data:

Dimensions	Height – 100mm (3.93") Width – 67mm (2.63") Depth – 27mm (1.06")
Weight	200g (0.44lbs)
Construction	ABS Plastic
Finish	Black Fine Texture

## Technical Data:

Operating Voltage	12V
Battery Chemistry	Switch Mode 12Vdc /0.5A
Communication Protocol	RF 433Mhz
Display	LED Indicators / Beeper

## Product Code:

MyHailo Portable Staff Pack	PP-SP-00
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# Mains Powered Staff Pack

The MyHailo Mains Powered Staff Pack staff pack beeps and flashes red to notify staff when a customer has hailed for help. It is fixed behind a staff counter for easy access.



## Physical Data:

Dimensions	Height – 58mm (2.28") Width – 58mm (2.28") Length – 25mm (0.98")
Weight	200g (0.44lbs)
Construction	ABS Plastic
Finish	Black Fine Texture

## Technical Data:

Operating Voltage	3.6V (3 x AAA size custom pack)
Battery Chemistry	NiMH
Communication Protocol	RF 433Mhz
Display	LED Indicators / Beeper

## Product Code:

MyHailo Mains Powered Staff Pack	PP-SP-01
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## Repeater

Our MyHailo Repeater is ideal for stores which are a significant distance from their petrol pumps. It provides an additional 100 metres in signal distance between the MyHailo system's Beacon and Staff Packs.

### Physical Data:

Dimensions	Height – 290mm (11.4") Width – 72mm (2.83") Length – 102mm (4.01")
Weight	440g (0.97lbs)
Construction	ABS Plastic
Finish	White

### Technical Data:

Operating Voltage	3.6V (3 X C Size Custom Pack)
Battery Chemistry	Lithium Thionyl Chloride
Communication Protocol	RF 433Mhz

### Product Code:

MyHailo Repeater	PP-RP-00
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The easy and dignified way  
to hail for help at the pump



**Park**



**Hail**



**Refuel**



**Go!**





### **Contact us now on:**

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