



Q-Control

Our Q-Control enables efficient management of queues, so customers are served quickly and staff can operate efficiently.

Orderly queuing maximises throughput and promotes customer satisfaction by providing customers with both audio and visual direction to the next available position. This ensures customers with poor eyesight and/or hearing loss feel included and well served.

The modular system is simple to install and extremely easy for staff to use. Cabling can be concealed within counter frames for a neat appearance.

Components

- Control Hub [QC-HUB]
- Main Display [QC-MD-G]
- Mouse Controller [QC-MOUSE-G]
- Service Display [QC-CD-G]
- Power Supply with IEC Lead [PS-60-02-(UK/EU/US)/AUS/CH]
- Junction Box [QC-JB-00] (required in systems for more than 2 cashier positions)

Optional Components

- Ceiling Mount for Main Display/Cashier Display [QC-TUBEHANG-C-G/QC-TUBEHANG-M-G]

Standards

- WEEE Compliant
- Designed to meet IP20

Applications

For use in any situation where queues need to form:

- Post Offices
- Banks
- Pharmacies
- Shops
- Airports
- Ticket Offices

Features

- 2 position standard base model, expandable to over 40 positions
- Cat6 cable communication between units
- Inbuilt male and female voice options for individual service positions
- Self-monitoring system – the Control Hub/Junction Boxes automatically detect faults

Talk to us now:
 +44 (0) 1732 223900 (UK & ROW)
 +1 616 392 3400 (US & Canada)
www.contacta.co.uk

Physical Data

Dimensions	Control Hub: Height - 40mm (1.57") Width - 116mm (4.57") Depth - 116mm (4.57")
	Main Display: Height - 250mm (9.84") Width - 286mm (11.26") Depth - 66mm (2.60")
	Mouse Controller: Height - 92mm (3.62") Width - 66.5mm (2.62") Depth - 20.9mm (0.82")
	Service Display: Height - 152mm (5.99") Width - 111mm (4.38") Depth - 16mm (0.63")
	Junction Box: Height - 26mm (1.02") Width - 80mm (3.14") Depth - 89mm (3.50")
Total Weight	13kg (28.66lbs)
Installation Requirements	Standard UK mains socket of 230v at 3A must be in close proximity to control hub.

Technical Data

Function	Detail	Notes
Power Requirement	24V	
Interconnections	RJ45	Connection to main display
		Connection to junction boxes
	RJ11	Connection to mouse controllers
	Phoenix Connectors 2 Pin	Connection to cashier displays

Product Codes

	Finish: Grey
2 Position Q-Control	QC-2POS-G
3 Position Q-Control	QC-3POS-G
4 Position Q-Control	QC-4POS-G
5 Position Q-Control	QC-5POS-G
6 Position Q-Control	QC-6POS-G
Additional 1 Position Q-C	QC-ADD1-G
Additional 2 Position Q-C	QC-ADD2-G