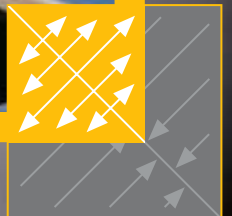


# contacta ■ SecuriCom™



## Intercom systems for glass security screens

- Hands-free systems: excellent speech reproduction
- Unobtrusive: fast, easy installation
- Compatible with InfoLoop™ induction loop system

## INTERCOM SYSTEMS

# Clear speech through security screens

Contacta **SecuriCom™** systems enable clear voice communication between customers and service staff through glass security screens. Transactions can therefore be conducted efficiently and confidentially – without difficulty or delay – even in noisy environments. So business throughput and profitability can be maximised – and customer goodwill enhanced.

The SecuriCom™ range is the product of Contacta's unrivalled experience and innovation in speech transfer technology for over 30 years.

### Excellent performance

Every SecuriCom™ system uses the most advanced electronic circuitry. Its purpose-designed speaker and microphone modules ensure superb voice reproduction and reliable performance – year after year.

Fitting is very straightforward, whether as part of a new build project or into existing counter facilities. Each system is stand-alone and individually plugged into the mains supply. In use, it is hands-free for both staff and customer, and is designed to remain 'ON' continuously during service hours. Communication is fully 'duplex', so there is no clipping of speech.

### Maximum flexibility

Systems can be fully tailored to the configuration and conditions of individual environments. SecuriCom™ has a range of formats and individual modules to allow maximum flexibility for installation design.

### Integrated induction loop option

To provide communication assistance for users of hearing aids, any SecuriCom™ installation can be integrated with a Contacta InfoLoop™ system. This will help compliance with the Disability Discrimination Act 1995.



### Typical applications

- Banks and building societies
- Benefit agencies
- Booking offices
- Bureaux de change
- Consulates and embassies
- Petrol stations
- High security environments
- Hospitals and clinics
- Passport offices
- Police stations
- Post offices
- Prisons and detention centres
- Reception counters
- Specialist vehicle applications
- Stations and airports
- Theatre information and sales kiosks

... and many more

### Comprehensive advice and design guidance

Contacta offers customers a comprehensive advisory service to ensure selection of the right equipment for a specific installation environment.

For further advice regarding any application requirements, please call Contacta Sales Enquiries:

**Telephone: 0845 3312072**

**Email: [contactasales@contacta.co.uk](mailto:contactasales@contacta.co.uk)**

# FORMATS

## Systems to suit every environment

SecuriCom™ systems are already in service in many environments – from the bustle of railway stations and airports to the relative quiet of banks and building societies. Options are available to satisfy both aesthetic and ambient noise considerations.

### Components

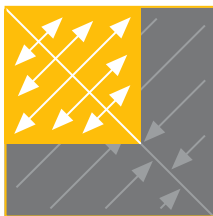
Every SecuriCom™ system comprises:

- Twin-channel audio amplifier
- Power supply unit
- Microphone and speaker for 'staff'
- Microphone and speaker for 'customer'

Optional:

- Integrated InfoLoop™ induction loop facility enables effective communication with hearing-aid wearers. It also helps compliance with both the Disability Discrimination Act 1995 and Approved Document M (2004 Edition) of the Building Regulations

All microphones and speakers are available as standard in Grey or Black. Other finishes are also available on special order at additional cost.



*In noisy ticket offices, SecuriCom™ exceptional voice reproduction system helps speed up transactions*

### Bridge Bar System

#### Typical environment

Noisy environments requiring communication privacy

- Proximity microphones on both 'staff' and 'customer' side of screen
- Optimal voice pick-up with minimum background noise
- Easy installation: particularly suitable for retro-fitting

#### Product codes

- K001
- K001L (with loop facility)



*Police stations use SecuriCom™ to enhance staff security*

### Surface-Mounted System

#### Typical environment

Moderate ambient noise – general applications

- Easy installation: particularly suitable for retro-fitting
- Excellent voice reproduction

#### Product codes

- K002
- K002L (with loop facility)



*Flush-mounted SecuriCom™ enables clear communication and complements high specification finishes*

### Flush-Mounted System

#### Typical environment

Low ambient noise – high quality aesthetic finish

- Speaker and microphone installed within the counter surface on the customer's side of the screen
- Neat and unobtrusive, with clear voice reproduction

#### Product codes

- K003
- K003L (with loop facility)

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**SecuriCom™** for clear communications and service efficiency, is part of an extensive range of high-performance products and systems designed for service providers who interact face-to-face with the public. These include:

□ **InfoLoop™**

Fixed and portable induction loop systems to help effective communication with hearing aid users

□ **Q-Control**

Audio-visual system to enable efficient management of queues for multiple service positions

□ **Security Solutions**

Devices for secure handling and storage of cash

For demonstrations of all current Contacta systems, visit the Contacta Showroom at West Malling. To arrange a visit, call Contacta Sales.

Contacta offers comprehensive technical support for all its systems, including:

- Advice via telephone helpline, fax or email
- On-site visit by a Contacta Field Service Engineer
- Detailed installation and service manuals supplied with every system

Customers have access to continuous help and support, technical or administrative, through the Contacta Helpline.



## Contacta Sales

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## Contacta Helpline

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