

contacta ■



SecuriCom™ for clear communications and service efficiency, is part of an extensive range of high-performance products and systems designed for service providers who interact face-to-face with the public. These include:

□ **InfoLoop™**

Fixed and portable induction loop systems to help effective communication with hearing aid users

□ **Q-Control**

Audio-visual system to enable efficient management of queues for multiple service positions

□ **Security Solutions**

Devices for secure handling and storage of cash

For demonstrations of all current Contacta systems, visit the Contacta Showroom at West Malling. To arrange a visit, call Contacta Sales.

Contacta offers comprehensive technical support for all its systems, including:

- Advice via telephone helpline, fax or email
- On-site visit by a Contacta Field Service Engineer
- Detailed installation and service manuals supplied with every system

Customers have access to continuous help and support, technical or administrative, through the Contacta Helpline.



Contacta Sales

Telephone **0845 3312072**

Email

contactasales@contacta.co.uk

Contacta Helpline

Telephone **0845 3312092**

Email

contactahelp@contacta.co.uk

www.contacta.co.uk

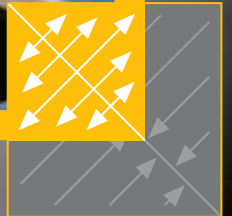
Contacta Limited
11 Tower View, Kings Hill
West Malling, Kent ME19 4UY
Telephone 01732 223900
Facsimile 01732 223909
Web www.contacta.co.uk



FM 36903



contacta ■ SecuriCom™



Intercom systems for glass security screens

- Hands-free systems: excellent speech reproduction
- Unobtrusive: fast, easy installation
- Compatible with InfoLoop™ induction loop system

Clear speech through security screens

Contacta **SecuriCom™** systems enable clear voice communication between customers and service staff through glass security screens. Transactions can therefore be conducted efficiently and confidentially – without difficulty or delay – even in noisy environments. So business throughput and profitability can be maximised – and customer goodwill enhanced.

The SecuriCom™ range is the product of Contacta's unrivalled experience and innovation in speech transfer technology for over 30 years.

Excellent performance

Every SecuriCom™ system uses the most advanced electronic circuitry. Its purpose-designed speaker and microphone modules ensure superb voice reproduction and reliable performance – year after year.

Fitting is very straightforward, whether as part of a new build project or into existing counter facilities. Each system is stand-alone and individually plugged into the mains supply. In use, it is hands-free for both staff and customer, and is designed to remain 'ON' continuously during service hours. Communication is fully 'duplex', so there is no clipping of speech.

Maximum flexibility

Systems can be fully tailored to the configuration and conditions of individual environments. SecuriCom™ has a range of formats and individual modules to allow maximum flexibility for installation design.

Integrated induction loop option

To provide communication assistance for users of hearing aids, any SecuriCom™ installation can be integrated with a Contacta InfoLoop™ system. This will help compliance with the Disability Discrimination Act 1995.



Typical applications

- Banks and building societies
- Benefit agencies
- Booking offices
- Bureaux de change
- Consulates and embassies
- Petrol stations
- High security environments
- Hospitals and clinics
- Passport offices
- Police stations
- Post offices
- Prisons and detention centres
- Reception counters
- Specialist vehicle applications
- Stations and airports
- Theatre information and sales kiosks

... and many more

Comprehensive advice and design guidance

Contacta offers customers a comprehensive advisory service to ensure selection of the right equipment for a specific installation environment.

For further advice regarding any application requirements, please call Contacta Sales Enquiries:

Telephone: 0845 3312072

Email: contactasales@contacta.co.uk

FORMATS

Systems to suit every environment

SecuriCom™ systems are already in service in many environments – from the bustle of railway stations and airports to the relative quiet of banks and building societies. Options are available to satisfy both aesthetic and ambient noise considerations.

Components

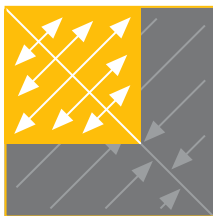
Every SecuriCom™ system comprises:

- Twin-channel audio amplifier
- Power supply unit
- Microphone and speaker for 'staff'
- Microphone and speaker for 'customer'

Optional:

- Integrated InfoLoop™ induction loop facility enables effective communication with hearing-aid wearers. It also helps compliance with both the Disability Discrimination Act 1995 and Approved Document M (2004 Edition) of the Building Regulations

All microphones and speakers are available as standard in Grey or Black. Other finishes are also available on special order at additional cost.



In noisy ticket offices, SecuriCom™ exceptional voice reproduction system helps speed up transactions

Bridge Bar System

Typical environment

Noisy environments requiring communication privacy

- Proximity microphones on both 'staff' and 'customer' side of screen
- Optimal voice pick-up with minimum background noise
- Easy installation: particularly suitable for retro-fitting

Product codes

- K001
- K001L (with loop facility)



Police stations use SecuriCom™ to enhance staff security

Surface-Mounted System

Typical environment

Moderate ambient noise – general applications

- Easy installation: particularly suitable for retro-fitting
- Excellent voice reproduction

Product codes

- K002
- K002L (with loop facility)



Flush-mounted SecuriCom™ enables clear communication and complements high specification finishes

Flush-Mounted System

Typical environment

Low ambient noise – high quality aesthetic finish

- Speaker and microphone installed within the counter surface on the customer's side of the screen
- Neat and unobtrusive, with clear voice reproduction

Product codes

- K003
- K003L (with loop facility)